

**AGREEMENT  
BETWEEN GHANA AND CÔTE  
D'IVOIRE**

**FOR THE IMPLEMENTATION OF  
THE ECOWAS REGULATION  
N° C/REG.21/12/17 ON ROAMING  
ON PUBLIC MOBILE  
COMMUNICATIONS NETWORKS IN  
THE ECOWAS REGION**

**22<sup>ND</sup> FEBRUARY 2023**

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N° C/REG.21/12/17 ON ROAMING ON PUBLIC MOBILE  
COMMUNICATIONS NETWORKS IN THE ECOWAS REGION**

**Preamble**

- i. Considering Regulation C/REG.21/12/17 on roaming on public mobile communications networks in the Community space (ECOWAS Regulation) ;
- ii. Considering the 16<sup>th</sup> meeting of ECOWAS Ministers in charge of telecommunications, held from 1<sup>st</sup> to 3<sup>rd</sup> October 2019, during which Côte d'Ivoire was designated as the 'CHAMPION' for the implementation of ECOWAS roaming;
- iii. Considering Resolution 1 adopted by ECOWAS National Regulatory Authorities (NRAs) on 25<sup>th</sup> September 2020 on the implementation of Regulation C/REG.21/12/17 on roaming on public mobile communications networks in the ECOWAS region;

That this Resolution, in its point 5, stipulates that coordination between NRAs for the purposes of implementing this Resolution is ensured by the Regulatory Authority of Côte d'Ivoire (ARTCI) assisted by the Regulatory Authorities of Ghana and Guinea;

- iv. Considering the decision taken at the 18<sup>th</sup> Meeting of ECOWAS Ministers in charge of Telecommunications/ICT/Digitalization and Post held on 22<sup>nd</sup> April, 2022 that Member states should adopt a phased implementation approach on the basis of reciprocity;
- v. Considering the correspondence between the Regulatory Authority of Côte d'Ivoire (ARTCI) and the National Communications Authority of Ghana (NCA) between June 2022 and February 2023, in which both countries decided to fully implement ECOWAS roaming regulation;
- vi. Recognizing the common will of Côte d'Ivoire and Ghana to fully implement community roaming for the benefit of their respective populations, and to serve as an example to other ECOWAS countries;
- vii. Acknowledging that the reduction or even elimination of roaming charges is a catalyst for integration and a business opportunity for both countries;

- viii. Having regard to the conclusions of the meeting held between the Regulators in Ghana and Côte d'Ivoire and their respective Mobile Network Operators (MNOs), (hereinafter 'Parties') from 20<sup>th</sup> to 22<sup>nd</sup> February 2023 in Accra, Ghana;

The Parties agree as follows:

**1. Governance and monitoring of the implementation of the agreement:**

- 1.1. There is established a Monitoring Committee, composed of representatives of the ARTCI, the NCA and the MNOs of both countries, to ensure the coordination and periodic monitoring of the implementation of the provisions of this Agreement;
- 1.2. The ARTCI and the NCA shall chair the meetings (virtual or in-person) on a rotational basis;

**2. Surcharge on Incoming Intra Community roaming Traffic:**

- 2.1 No surcharges (minimum rate for international incoming electronic communication traffic) on incoming intra community roaming traffic between the two countries will be applied in the implementation of this Agreement;

**3. Roaming Links:**

- 3.1. Roaming voice traffic between Côte d'Ivoire and Ghana shall be routed via the identified direct links. A list of direct links will be made available and updated by the Monitoring Committee;
- 3.2. Where there are no direct links, Mobile Network Operators are encouraged to set up direct links to route the roaming traffic between Côte d'Ivoire and Ghana;
- 3.3. Where there are no direct links, MNOs may route voice roaming traffic through alternative links;

**4. Call Termination:**

- 4.1. Mobile network operators in both countries shall not charge each other for call termination under the implementation of this agreement;
- 4.2. The roaming call reception service shall be free for roaming customers in both countries for thirty (30) consecutive days;

**5. Applicable Tariff Ceiling:**

- 5.1. The local tariff ceilings communicated by the two (2) countries to ECOWAS and published on the ECOWAS website, shall apply in the implementation of this Agreement;
- 5.2. The Parties agreed to update the roaming tariff ceiling as published on the ECOWAS website by **31<sup>st</sup> March, 2023**;

**6. Compliance with the 30 days of stay:**

- 6.1 MNOs shall establish mechanisms to ensure compliance with the period of thirty (30) consecutive days by the roamers.

**7. Fraud Management:**

- 7.1. The Monitoring committee shall define relevant Key Performance Indicators (KPIs) to manage roamers' abnormal behaviours, in line with the ECOWAS Roaming Regulation;
- 7.2. The Parties shall exchange information on fraud;
- 7.3. The Parties shall take necessary and prompt action to stop or reduce the impact of any fraudulent and damaging acts by using their respective fraud solutions;

**8. Effective launch date:**

- 8.1 The effective date for the implementation of the roaming services under the ECOWAS Regulation between Ghana and Côte d'Ivoire is **28<sup>th</sup> April 2023** at 23:59 pm;

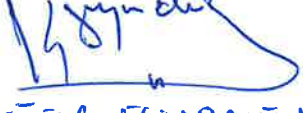

**9. Evaluation of ECOWAS Roaming Implementation between Côte d'Ivoire and Ghana**

- 9.1 An evaluation report shall be submitted by the Monitoring Committee as established under 1.1, to the NRAs of both countries by **15<sup>th</sup> August 2023**;

This Agreement is closed and is not intended to be extended to other countries. Each Party may, however, freely conclude agreements with other countries for the same purposes as those covered by this Agreement, and even adopt their terms and provisions.

Done in Accra on 22<sup>nd</sup> February, 2023

Signed by:

National Communications Authority, Ghana Name: Prof. Ezer O. Yeboah-Boateng Signature:  Title: Deputy Director General (Tech. Operations). Date: Feb 22, 2023	ARTCI, Côte D'Ivoire Name: KOUAKOU GUY-NICHEL Signature:  Title: DIRECTEUR ECONOMIE ET AFFAIRES Date: 22/02/2023
Vodafone, Ghana Name: PATRICIA OBO-NM Signature:  Title: Chief Executive Office Date: 22/ Feb/ 2023	MOOV, Côte D'Ivoire Name: Charles Simatya Signature:  Title: Directrice Juridique Date: 22/02/2023
MTN, Ghana Name: Nana Iyeh Asare Signature:  Title: Af. Chief Corp Services Office Date: 22/02/2023	MTN, Côte D'Ivoire Name: APPOUWAIRE KANDE Signature:  Title: SENIOR MANAGER WHOLESALE Date: 22/02/2023
AirtelTigo, Ghana Name: DENNIS MANTIFAN Signature:  Title: HEAD/INTERNATIONAL BUS Date: 22/02/2023	ORANGE, Côte D'Ivoire Name: HAIDARA ABDOUL Signature:  Title: Senior Manager Wholesale & Roaming Date: 22/02/2023